

Pre Bid Clarifications				
SL No.	Page No/Clause No of the RFP Document	Existing Clause	Query	Technical Committee Remarks
1	Page No. 14. Section 7	7. BASIC ELIGIBILITY CRITERIA: Point No. 5, Supporting Document. Documentary evidence viz., GST registration/ IT filing/ Phone bills/ Utility bills/ for Trivandrum office	Kindly confirm whether office need to be Trivandrum or anywhere in Kerala is acceptable.	Anywhere in Kerala
2	Page No. 15. Section 8, Point No .2	8. TECHNICAL EVALUATION CRITERIA: The Bidder should have successfully executed Software projects related to Skill Development / employment & training /Online Skill Management for Central/ any State Government/Union Territory departments/PSUs/ Private Organizations as on 31.01.2021	A thorough understanding of the reporting and monitoring requirements customized to various skill development programs shall be crucial to establish a user-friendly, error-free and comprehensive platform. However, experience in development of large MIS and Portal solution shall be an added advantage to the bidder for implementation of this solution. Thus, we request you to kindly consider Portal development and MIS solution related experiences also for scoring of technical evaluation criteria.	General MIS solution won't satisfy the requirement. department is specifically looking at Skill development related monitoring and MIS
3	Page No. 17. Point No. 8, 11 & 14	The bidders should scan and upload the respective documents. The bidders are advised to scan the relevant document with 100 DPI only to reduce the file size. However, ineligible documents shall not be considered.	We request you to accept digitally signed soft copy documents.	valid signature should appear in the uploaded documents.
4	Page No. 18.	The prices quoted by Bidder will be exclusive of taxes & duties and shall be paid by KASE at the prevailing rates along with quoted fee.	Kindly note BoQ sheet showing the final amount inclusive of taxes. Kindly confirm?	BOQ quoted should be inclusive of taxes
5	Page No. 19	Balance sheet, Profit & Loss Statement & CA Certificate(as per annexure 2) in the preceding three financial years (i.e. FY 2018- 2019 & 2019-2020 and 2020-2021)(All documents to be merged as a single pdf	Kindly accept financial details FY 17-18, FY 18-19, FY 19-20.	Yes. Will publish Corrigendum

		document.)		
6	Page 38, Point 'e'	Monitoring and Evaluation: Modern technologies that allow video capture of student participation and monitoring of the work should be a key feature of the portal so that there is no proxy / hoax attendance etc. The system should provide business logic and simple analytics capability to monitor and evaluate the performance under various	Kindly clarify, whether this feature need to be implemented in web-based solution?	Yes
7	Page 39, point 'n'	Duplication of work to be avoided. The system may integrate with similar portals at state and national levels through web services.	Kindly provide the list of portals to be integrated. We understand that API's are provided in these systems, please confirm.	APIS will be provided with state and central systems
8	Page 37, f – iii	Learning Management System – Online and Offline content availability	Kindly confirm, how can we have offline content?	Student should be able to download the content offline.
9	Page 37, Point f- vi	Integration with Kerala State Job Portal and Skill Registry ix. Integration with employment exchange databases and leading job portals x. Integration with assessment and certification agencies	We understand that API's are provided in these systems, please confirm	Yes APIs will be provided
10	Page 40, point 9	Allowing Real time Monitoring of attendance (biometric attendance) of the trainer & trainees. IT & MIS Portal should be able to support any biometric attendance system available in the market.	We understand bidder scope does not include supply of any of these bio-matric systems, please confirm.	AEBAS (Aadhar Enabled Biometric Attendance System) based biometric readers to be interfaceable on demand basis
11	Page 41, point 7 – 3	Easy way for instructors to take attendance, ideally using a mobile device such as a phone or tablet.	Does bidder scope include development of mobile application? How this service is planned?	No. The web application should be responsive and optimized for tablets and mobile.

12	Page 45.	1. Application Support	We understand that bidder scope is limited to the supply of software for SSDM Portal & MIS System with the required license. Any other underlying software, OS or hardware infrastructure required for the deployment of the application shall be the outside the scope of bidder, please confirm.	Yes only software and installation services to be provided
13	Page 45.	1. Application Support	We understand that the hosting infrastructure for the SSDM Portal & MIS System shall be provided by KASE, including SSL certificates if any. Please confirm.	Yes SSL will be procured by KASE
14		Last date for submission	We request you to kindly provide at least three weeks' time for bid submission from date of publishing response to these queries.	will publish Corrigendum
15		Timeline	The development will take place only after SRS. Few bid clarifications are depends on SRS. So after SRS only the depth of work will be possible to identify. So it could be helpful if you increase the timeline for development.	will publish Corrigendum